

GUEST INFORMATION FROM A TO Z

A

ACTIVITIES

Bad Wimpfen offers a wide range of activities for you. Please contact the front desk for further information.

ACCESSIBLE ROOMS

Our hotel also offers accessible rooms. Please contact the front desk for further information.

ADAPTER

If you need a international power adapter, please contact the front desk.

AIRLINES Air Canada

Phone: 0015143933333

Air France

Phone: 06929993772

Air India

Phone: 06912009821

Alitalia

Phone: 00390665649
American Airlines
Phone: 06929993234
Austrian Airlines
Phone: 06950600598
British Airways
Phone: 04215575758
Cathay Pacific Airways
Phone: 06971008777
China Airlines
Phone: 0692970580
EL AL Israel Airlines

Emirates

Phone: 069945192000

Phone: 06992904222

Eurowings

Phone: 01806320320

Finnair

Phone: 06966405033 **German Wings** Phone: 01806320320

Gulf Air

Phone: 0697191120

Lufthansa

Phone: 06986799799

AIRPORT

Please contact the front desk for any questions concerning airports, shuttle service or public transportation.

Airport Frankfurt Phone: 0180 63724636 Airport Stuttgart Phone: 0711 9480

AQUATOLL

The Water Park is in Neckarsulm.

В

BANK

The following banks have an office here at Bad Wimpfen:

BW-Bank

Langgasse 1

Phone: 07063 97030

Sparkasse Hauptstr. 95

Phone: 0800 1620500

Volksbank Hauptstr. 75-79

Phone: 07131 6341680

RΔR

We look forward to welcoming you at our bar.

Our opening times are:

Monday - Sunday: 05:00 pm - 00:00 am

BATHROBES

We are pleased to offer you a bathrobe during your stay.

BATTERY FOR E-BIKE

Please do not charge the battery in your hotel room. Information about our battery charging station can be obtained from the reception staff.

BEVERAGES

Cold drinks can be bought at our drink vending machine opposite the Solebad, at the front desk or from your minibar.

Seite 1

Hotel am Rosengarten Osterbergstraße 16, 74206 Bad Wimpfen Tel.: 07063-991 0 Fax: 07063-991 8008 Homepage: www.hotel-rosengarten.net E-Mail: direktion@hotel-rosengarten.net





BLANKETS

Should you require an extra blanket or pillow, please contact the front desk.

BLUE TOWER

The Blue Tower is the town's landmark. It's open all year from 10:00 am - 6:00 pm.

For your information:

In further our Blue Tower is closed for renovation.

BOWLING

Situated on site. Please make reservations at the front desk.

Price: € 1,00 for 20 minutes

BREAKFAST

Breakfast is served in the restaurant from:

Monday - Saturday: 06:30 am - 10:00 am Sunday/Public holidays: 07:00 am - 11:00 am

BREAKFAST MENU

To have breakfast in your room, just call the front desk. Additional Charge € 4,00.

BRINE BATH / SOLEBAD

Monday: closed

Tuesday: 07:00 am - 09:00 pm
Wednesday: 07:00 am - 09:00 pm
Thursday: 07:00 am - 09:00 pm
Friday: 12:00 am - 09:00 pm
Saturday: 07:00 am - 09:00 pm
Sunday: 08:00 am - 05:00 pm
Bank holiday: 08:00 am - 01:00 pm

BRUNCH

This is held on different Sundays and bank holidays of the year at 11:00 am.

Reservations are required.

Please ask our restaurant staff for further information.

BUS

The bus stop is located approx. 50 m from the hotel. Please contact the front desk for time schedules.

C

CAFÉ AM SOLEBAD

Monday / Friday: 02:00 pm - 11:00 pm Tuesday - Thursday: 10:00 am - 11:00 pm Saturday - Sunday: 10:00 am - 11:00 pm

CAR AND TECHNICAL MUSEUM

At Sinsheim is located about 22 kilometres from Bad Wimpfen.

CAR RENTAL

Europcar Phone: 07131 62110
Sixt Phone: 0180 666666
Hertz Phone: 07131 84818
Buchbinder Phone: 07131 598800

CAR REPAIR

Please contact the front desk.

CASTLE TOUR

For further information please contact the front desk.

CHARGE CABLE

Your smartphone or tablet is out of battery and you do not have a charge cable with you, please contact the front desk.

CHECK-IN

Check in Time at 02:00 pm.

CHECK-OUT

Please vacate your room until 11:00 am. If you require the room for longer, please contact the front desk.

CHEQUES

Please note that we do not accept traveller's cheques.

CHILDREN

Children 12 and younger stay for free when they share the same bed with their parents or grandparents (if no additional bedding is required).





CHURCHES

Religious Services:

Catholic: Saturday evening 06:30 pm Catholic: Sunday morning 10:00 am

Protestant: Sunday 10:00 am

Please contact the front desk for directions.

CONFERENCE

The hotels facilities include 6 function rooms with a capacity for 300 persons. For more information please contact the front desk.

CONCERTS / CINEMA / CULTURE

For any information regarding cultural events, church service, theatre reservations etc. please contact the front desk.

CREDIT CARDS

We accept the following credit cards:

- American Express
- Diners Club
- Eurocard / Mastercard
- VISA
- Girocard/Maestrocard accompanied with a PIN Number

CREDIT CARD SERVICES

American Express Phone 069 97972240
MasterCard Phone 0800 8191040
VISA Phone 0800 8118440
Diners Club Phone 069 90015014

CRIBS

Baby cribs are available free of charge. Please contact the front desk.

D

DANCE EVENT

These are held in the "Café am Solebad" near the Brine bath. Every Friday from 07:00 pm to 10:00 pm.

DOCTOR & DENTIST

Please look at the letter P (PHYSICIANS)

DO-NOT-DISTURB

If you do not want to be disturbed by the housekeeping staff, please put the "do-not-disturb-sign" on the outside of your door.

Ε

EMERGENCY

Please call the front desk immediately - Dial: **8011**. Please find additional information under the "Physician", "Hospital" or "Fire"

EMERGENCY EXIT

Follow the green signs in the hallway. The emergency exit plan is posted on the back of your room door.

F

FAX

Please contact the front desk if you want to send a fax. We charge € 0,30 per page.

Our fax number 07063 9918008

FIRE ALARM

Please contact the front desk in case of fire. Read the fire instruction notice and the escape route signs in your room. Please do not use the elevator in case of fire.

FIRE EXTINGUISHERS

Located on each floor.

FLOWERS

Please ask at the front desk if you need to order any flower arrangements or bouquets of flowers.

FOREIGN CURRENCY

Foreign currencies can be exchanged at the front desk.

FUNPARK TRIPSDRILL

Fun for young and old with exciting attractions.

FORGOT SOMETHING

Please contact the front desk.

G

GALLERY OF THE CITY IN OLD HOSPITAL

Open daily between Easter to the end of October from 10:00 am to 5:00 pm. Please contact the front desk for further details.





GUILD MARKET

This is held on the last weekend in August

Н

HAIRDRESSER

There are several hairdressers in the town. Please contact the front desk for further information.

HOMEPAGE

Visit our homepage: www.hotel-rosengarten.net

HOSPITALS

Vulpiusklinik

Vulpiusstraße 29, 74924 Bad Rappenau

Phone: 07264 600

Kreiskrankenhaus am Plattenwald
Am Plattenwald 1, 74177 Bad Friedrichshall

Phone: 07136 280

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INTERNET

We provide internet free of charge in your hotel room, at our internet terminal (including print service) at the ground floor and at all of the public areas. For your access code please contact the front desk.

IRONING SERVICE

Please contact the front desk.

J

JAGSTHAUSEN

Open air-program is available at the front desk.

K

KIOSK

This is located at the "Café am Solebad" near the Brine bath.

L

LAUNDRY / CLOTHES

You will find a laundry bag for your clothes in the wardrobe.

Please leave your laundry bag at the front desk before 08:30 am. Your laundry will be returned to you at the same day until 04:30 pm.

For chemical/dry cleaning it normally takes 3 days.

If you like to have daily laundry change please ask the front desk.

Saturdays and Sundays is no cleaning service.

LEISURE ACTIVITIES

Please contact the front desk for any information or brochures of the nearby leisure activities.

LOST AND FOUND

All lost or found items are stored and registered. Please contact the front desk if you have lost or found anything.

LUGGAGE

Our luggage storage facility is located near the front desk.

М

MAIL

You can leave your post at the front desk. We will post it for you.

MAINTENANCE

Should a technical problem occur in your room, please contact the front desk.

MASSAGE

Please contact the front desk.

MESSAGES

Messages will be kept for you at our front desk.





MINIGOLF

Open from March until October.

Phone: 07063 78 76.

This is found near the bus parking area in the main street (direction Biberach).

Please ask at the front desk for further details.

MUSEUM OF LOCAL HISTORY (REICHS-STÄDTISCHES MUSEUM)

Open all year from Tuesday – Sunday 10:00 am until 12:00 am and 02:00 pm until 05.00 pm.

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NECKARTRIP

Departure near the old train station. Ask for the time schedule at the front desk.

NEWSPAPER

The local newspaper "Heilbronner Stimme" as well as national and international newspapers are available at the front desk.

NON-SMOKING ROOMS

Please contact the front desk

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OLD GERMAN CHRISTKINDEL-MARKET

Occurs every year on the first, second and third weekend of Advent.

ORNITHOLOGICAL STATION

Castle Guttenberg (direction Heinsheim).

Bird-Flight-Show between March and October daily at 11:00 am and at 03:00 pm.

OUTSIDE LINE

Press "0" on your Phone and then dial the number.

P

PARKING

The basement garage is available for € 8,50 per day. Please let the front desk know and tell them the parking number.

Please do not leave any valuables in your car as this will be at your own risk.

PETROL STATION

The nearest petrol station is 1,7 km from the hotel.

PETS

Your pet is also welcome at our hotel by prior arrangement. (€ 10,00 per day).

PHARMACY

Staufer-Apotheke, Rappenauer Strasse 18, 74206 Bad Wimpfen, Phone: 07063 7083

If you require further information on other pharmacies and emergency services please contact the front desk.

PHOTOCOPIES

Photocopy service is available at the front desk for ≤ 0.30 per copy.

If you need more than 50 copies only € 0,20 per copy will be charged.

PHYSICIANS

General Practitioners:

Ms. Dr. med. Gisela Humburger Osterbergstrasse 23, 74206 Bad Wimpfen Phone: 07063 8982

Gynaecologist:

Ms. Dr. med. Jenny Hohlweck

Osterbergstrasse 5, 74206 Bad Wimpfen

Phone: 07063 9339460

Otolaryngologist:

Ms. Dipl.-Med. Christine Fabian Alte Saline 2, 74206 Bad Wimpfen

Phone: 07063 7667 **Paediatrician:**

Mr. Dr. Martin Feuerstein

Hauptstrasse 13, 74177 Bad Friedrichshall

Phone: 07136 22212





Orthopaedist:

Mr. Dr. med. Rainer Leipert

Hauptstrasse 57-59, 74206 Bad Wimpfen

Phone: 07063 6608

Dentist

Mr. Manuel Hain

Zeppelinstrasse 3, 74206 Bad Wimpfen

Phone: 07063 2679770

POSTCARDS

We offer you a selection of postcards at our Kiosk "Café am Solebad" near the Brine bath.

POSTAGE

We can post your letters and post cards for you. Please contact the front desk.

PUBLIC TRANSPORTATION

Please contact the front desk for timetables and any other transportation information about public transportation.

R

RAILWAY CONNECTION

There is a railway station in Bad Wimpfen. Please find time-tables and connections at the front desk. We can also print your railway connection for you.

READING GLASSES

Are available on the front desk. A Deposit is requested.

RED TOWER

Open between Easter and the end of October, on every Saturday, Sunday and on holidays from 10:00 am to 05:00 pm.

RECEPTION

Our reception is open 24/7. Please dial the internal line **8011** for any questions, requests or suggestions.

RESTAURANT

Our restaurant, it's a cosy atmosphere, offers you a menu of Swabian and traditional specialities.

Monday – Saturday 06:00 pm – 10:00 pm

Snack Menu

Monday – Saturday 10:00 pm - 00:00 pmSunday 06:00 pm - 00:00 pm

ROLLAWAY BEDS

Please contact the front desk if you need a rollaway in your room.

ROOMSERVICE

From 06:00 pm - 00:00 pm. Please call our restaurant on our internal line **8005**.

Additional Charge € 4,00.

S

SAFE

Please deposit your valuables in our safe at the front desk.

The hotel is not liable for any valuables left in your room or in your car.

SAUNA

Entrance fee € 8,- per day

Monday 06:00 pm - 09:30 pm Tuesday 10:00 am - 09:30 pm Wednesday (women only) 10:00 am - 09:30 pm

 (women only)
 10:00 am - 09:30 pm

 Thursday
 10:00 am - 09:30 pm

 Friday
 10:00 am - 09:30 pm

 Saturday and Sunday
 10:00 am - 09:30 pm

 Holidays
 10:00 am - 09:30 pm

SEWING KIT

We offer special sewing service, please contact the front desk.

SHOESHINE

You will find our shoeshine machine in the basement opposite the elevator. If you need special cleaning please contact the front desk.

SHOPPING POSSIBILITIES

There are various shops in Bad Wimpfen. Our front desk can also assist on any information regarding shopping possibilities, etc.

SIGHTS

For information about the surroundings, sights, city maps and further information please contact the front desk.





SIGHTSEEING

Discover Bad Wimpfen. The tour starts every Sunday at 02:00 pm at the Rathaus.

Price per person € 5,00 without visitors tax card, € 4,00 with your visitors tax card.

For more information please contact the front desk.

SMOKING

All rooms are non-smoking rooms.

For smoking in a non-smoking room we charge a cleaning fee of € 200,00.

SNACK MACHINE

Drinks, sweets and snacks can be found on our Snack machine on the ground floor opposite the lifts in the Hotel am Rosengarten

SUNDAY CONCERT

Every Sunday at 10:45 am. Please contact the front desk.

STADION RHEIN-NECKAR

This is the home stadium of TSG 1899 Hoffenheim, near Sinsheim.

STAMPS

See "Mail".

T

TAXI

The front desk will call a taxi for you - just let us know! The taxi toll free number is: 07131 44 444

TELEFAX

Our Telefax number: 07063 9918008. If you would like to send a fax, please contact the reception. (€ 0,30 per unit)

TELEPHONE

Please dial the following number and then the phone number for

An outside line	0
From one room to another	8+room nr.
To the Guesthouse Fernblick	5 +room nr.
To the Erich-Sailer-Haus	6+room nr.
For international calls	0 +area code

France	0033
Great Britain	0044
Italy	0039

Canada	0001
Netherlands	0031
Austria	0043
Suisse	0041
Spain	0034
USA	0001

Please dial:

8011 for the Front Desk 8005 for the Restaurant

For calls we charge € 0,30 per unit.

TOILET ARTICLES / FORGOT SOMETHING PROGRAM

Dental care set	€ 1,00
Shaving set	€ 1,00
Ladies set with hygiene articles	€ 1,50
Brush starting from	€ 8,95
Combs starting from	€ 2,50

All of these are available at the front desk.

TOURIST INFORMATION

The Tourist Information Office can be found at the Train Station, Phone: 07063 97 200.

TRAIN STATION

The train station is 10 minutes to walk from the hotel.

TV GUIDE

A TV guide is located in your room.

TRIPS

Brochures and reservation information are available at the front desk.

U

UMBRELLAS

Umbrellas are available at the front desk with a deposit of \leq 25,00.





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VALLEY MARKET (TALMARKT)

Held in the last week of June

VISITORS TAX

If you pay visitors tax, please contact the front desk for the guest-card. With this guest-card you will receive a reduced entrance fee to the brine thermal bath as well as obtaining other discounts in the city.

VOLTAGE

Voltage at the hotel is: 220 volt

W

WAKE-UP CALL

Would you like a wake-up call?

Please contact the front desk.

WRITING PAPER

You will find writing paper, a pen and envelopes in the guest information folder.

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Last but not Least.....

The Hotel am Rosengarten Team is delighted to have you staying with us.

If you have any questions that have not been answered here, then please let us know.

We hope you have a relaxing and enjoyable time in our hotel.

We are decorated with 4 stars from the German hotel and guesthouse classification. We are very keen on keeping and improving these standards, so if you have any suggestions or representations please let us know.

You are welcome to use the customer alliance platform herefore.

