

## GUESTS - INFORMATION

Dear guest,

We are pleased that you have chosen the Hotel am Rosengarten for your stay and warmly welcome you.

This short guide is intended to inform you about the company's service options and make it easier for you to use the technical equipment.

We hope that you feel comfortable with us and wish you a pleasant stay.

**Your team from  
Hotel am Rosengarten**

### TV operating instructions

- 1. Turn on the TV**  
Use the remote control to switch on the TV. The power button is located in the center at the top of the remote.
- 2. Select your language**  
When turning on the TV for the first time, you will be prompted to select a language. Use the arrow keys to navigate and press Ok to confirm.
- 3. Channel overview**  
A list of all available TV channels can be found on the next page.



**HOTEL AM ROSENGARTEN**  
BAD WIMPFEN

**TV program**

1	Das Erste HD
2	ZDF HD
3	Sat 1
4	RTL Television
5	RTL Zwei
6	Pro Sieben
7	Pro 7 Maxx
8	Vox
9	Kabel eins
10	NITRO
11	RTL Up
12	Sat 1 Gold
13	Tele 5
14	DMAXX
15	Sport 1
16	Eurosport 1 Deutschland
17	Welt
18	ntv
19	3 Sat HD
20	BR Fernsehen Süd HD
21	MDR S-Anhalt HD
22	NDR FS NDS HD
23	SWR RP HD
24	WDR HD Köln
25	ZDF Info HD
26	TLC
27	N24 Doku
28	KIKA HD
29	Disney Channel
30	France 24 (in English)
31	France 24 (en Francais)
32	hr-fernsehen HD
33	rbb Berlin HD
34	SR Fernsehen HD
35	SWR BW HD
36	rbb Brandenburg HD
37	tagesschau 24 HD
38	ONE HD
39	ARD Alpha HD

Hotel am Rosengarten  
Osterbergstraße 16, 74206 Bad Wimpfen  
Tel.: 07063-991 0 Fax: 07063-991 8008  
Homepage: [www.hotel-rosengarten.net](http://www.hotel-rosengarten.net)  
E-Mail: [direktion@hotel-rosengarten.net](mailto:direktion@hotel-rosengarten.net)



## HOTEL AM ROSENGARTEN

### BAD WIMPFEN

40	Phoenix HD
41	ZDF Neo HD
42	arte HD
43	Sixx
44	Vox Up
45	Kabel Eins Doku
46	1-2-3 tv
47	a.tv HD
48	ANIXE +
49	Baden TV
50	CGNT Documentary
51	CGNT Francais
52	CGNT HD
53	Comedy Central
54	Daystar Espanol
55	DMF
56	Euronews Germany
57	EWTN katholisches TV
58	Franken Plus HD
59	Genius Trend
60	HSE Extra
61	HSE HD
62	HSE Trend HD
63	mein TV Shop
64	MTV
65	münchen.tv HD
66	Niederbayern TV HD
67	OTVA HD
68	QVC
69	Radio Bremen HD
70	Regio TV
71	Sonnenklar TV
72	Spirit TV
73	Super RTL
74	Telesur English
75	TRT World HD
76	tv.ingolstadt HD
77	TV5 Monde Europe HD
78	TVGA Europe HD

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HOTEL AM ROSENGARTEN

BAD WIMPFEN

## GUEST INFORMATION FROM A TO Z

### A

#### ACTIVITIES

Bad Wimpfen offers a wide range of activities for you. Please contact the front desk for further information.

#### ACCESSIBLE ROOMS

Our hotel also offers accessible rooms. Please contact the front desk for further information.

#### ADAPTER

If you need a international power adapter, please contact the front desk.

#### AIRPORT

Please contact the front desk for any questions concerning airports, shuttle service or public transportation.

Airport Frankfurt	Phone: 0180 63724636
Airport Stuttgart	Phone: 0711 9480

### B

#### BANK

The following banks have an office here at Bad Wimpfen:

**Kreissparkasse Heilbronn,**  
**Filiale Bad Wimpfen**  
Hauptstr. 95 Phone: 0800 1620500

**VR-Bank Heilbronn Schwäbisch Hall eG**  
Hauptstr. 75-79, Phone: 07131 6340

#### BATHROBES

We are pleased to offer you a bathrobe during your stay. We charge a fee of € 4,00.

#### BATHROOM STOOL

A bathroom stool is available upon request. Please contact reception.

#### BATTERY FOR E-BIKE

Please do not charge the battery in your hotel room. Information about our battery charging station can be obtained from the reception staff.

#### BEDDING CHANGE

We change the bed linen daily on request.

#### BEVERAGES

Cold drinks can be bought at our drink vending machine opposite the Solebad and opposite the elevator on the ground floor.

#### BLANKETS

Should you require an extra blanket or pillow, please contact the front desk.

#### BLUE TOWER

The Blue Tower is the town's landmark. It's open all year from 10:00 am – 6:00 pm.

#### BOWLING

Situated on site. Please make reservations at the front desk.

Price: € 1,00 for 20 minutes

#### BREAKFAST

Breakfast is served in the breakfast-restaurant from:

Monday - Saturday:	06:30 am - 10:00 am
Sunday/Public holidays:	07:00 am - 11:00 am

#### BREAKFAST MENU

To have breakfast in your room, just call the front desk. Additional Charge € 8,00.

#### BRINE BATH / SOLEBAD

Monday:	closed
Tuesday - Saturday:	07:00 am - 09:00 pm
Sunday:	08:00 am - 05:00 pm
Bank holiday:	08:00 am - 05:00 pm

#### BUS

The bus stop is located approx. 50 m from the hotel. Please contact the front desk for time schedules.

### C

#### CAR AND TECHNICAL MUSEUM

At Sinsheim is located about 22 kilometres from Bad Wimpfen.

#### CAR RENTAL

Hotel am Rosengarten  
Osterbergstraße 16, 74206 Bad Wimpfen  
Tel.: 07063-991 0 Fax: 07063-991 8008  
Homepage: [www.hotel-rosengarten.net](http://www.hotel-rosengarten.net)  
E-Mail: [direktion@hotel-rosengarten.net](mailto:direktion@hotel-rosengarten.net)



**HOTEL AM ROSENGARTEN**  
BAD WIMPFEN

Europcar  
Sixt

Phone: 07131 62110  
Phone: 07131 1253536

**CAR REPAIR**

Please contact the front desk.

**CASTLE TOUR**

For further information please contact the front desk.

**CHARGE CABLE**

Your smartphone or tablet is out of battery and you do not have a charge cable with you, please contact the front desk.

**CHECK-IN**

Check in Time at 03:00 pm.

**CHECK-OUT**

Please vacate your room until 11:00 am. If you require the room for longer, please contact the front desk.

**CHILDREN**

Children 12 and younger stay for free when they share the same bed with their parents or grandparents (if no additional bedding is required).

**CHURCHES**

Religious Services:

Catholic: Saturday evening 06:30 pm  
Catholic: Sunday morning 10:00 am  
Protestant: Sunday 10:00 am

Please contact the front desk for directions.

**CONFERENCE**

The hotels facilities include 6 function rooms with a capacity for 300 persons. For more information please contact the front desk.

**CONCERTS / CINEMA / CULTURE**

For any information regarding cultural events, church service, theatre reservations etc. please contact the front desk.

**CREDIT CARDS**

We accept the following credit cards:

- American Express
- Diners Club
- Eurocard / Mastercard
- VISA
- Girocard/Maestrocard accompanied with a PIN Number

**CRIBS**

Baby cribs are available free of charge. Please contact the front desk.

**D**

**DOCTOR & DENTIST**

Please look at the letter P (PHYSICIANS)

**DO-NOT-DISTURB**

If you do not want to be disturbed by the housekeeping staff, please put the “**do-not-disturb-sign**” on the outside of your door.

**E**

**EMERGENCY**

Please call the front desk immediately - Dial: **8011**. Please find additional information under the “Physician”, “Hospital” or “Fire”

**EMERGENCY EXIT**

Follow the green signs in the hallway. The emergency exit plan is posted on the back of your room door.

**F**

**FAX**

Please contact the front desk if you want to send a fax. We charge € 0,30 per page.

Our fax number 07063 9918008

**FIRE ALARM**

Please contact the front desk 8011 in case of fire. Read the fire instruction notice and the escape route signs in your room. Please do not use the elevator in case of fire.

**FIRE EXTINGUISHERS**

Located on each floor.

**FLOWERS**

Please ask at the front desk if you need to order any flower arrangements or bouquets of flowers.

**FOREIGN CURRENCY**

Please contact your bank.

**FUNPARK TRIPSDRILL**

Fun for young and old with exciting attractions.



**HOTEL AM ROSENGARTEN**  
BAD WIMPFEN

**FORGOT SOMETHING**

Please contact the front desk.

**G**

**GALLERY OF THE CITY IN OLD HOSPITAL**

Open daily between Easter to the end of October from 10:00 am to 12:00 am and from 02:00 pm to 05:00 pm. Please contact the front desk for further details.

**GUILD MARKET**

This is held on the last weekend in August

**H**

**HAIRDRESSER**

There are several hairdressers in the town. Please contact the front desk for further information.

**HOMEPAGE**

Visit our homepage:

[www.hotel-rosengarten.net](http://www.hotel-rosengarten.net)

**HOSPITALS**

Vulpiusklinik

Vulpiusstraße 29, 74924 Bad Rappenau

Phone: 07264 600

Kreiskrankenhaus am Plattenwald

Am Plattenwald 1, 74177 Bad Friedrichshall

Phone: 07136 280

**I**

**INTERNET**

We provide internet free of charge in your hotel room, at our internet terminal (including print service) at the ground floor and at all of the public areas. For your access code please contact the front desk.

**IRONING SERVICE**

Please contact the front desk.

**J**

**JAGSTHAUSEN**

Open air-program is available at the front desk.

**L**

**LAUNDRY / CLOTHES**

You will find a laundry bag for your clothes in the wardrobe.

Please leave your laundry bag at the front desk before 08:30 am. Your laundry will be returned to you at the same day until 04:00 pm.

For chemical/dry cleaning it normally takes 2 days.

If you like to have daily laundry change please ask the front desk.

Saturdays and Sundays is no cleaning service.

**LEISURE ACTIVITIES**

Please contact the front desk for any information or brochures of the nearby leisure activities.

**LOST AND FOUND**

All lost or found items are stored and registered. Please contact the front desk if you have lost or found anything.

**LUGGAGE**

Our luggage storage facility is located near the front desk.

**M**

**MAIL**

You can leave your post at the front desk. We will post it for you.

**MAINTENANCE**

Should a technical problem occur in your room, please contact the front desk.

**MESSAGES**

Messages will be kept for you at our front desk.

**MINIGOLF**

Open from March until October.

Phone: 07063 7876.

This is found near the bus parking area in the main street (direction Biberach).

Please ask at the front desk for further details.

**MUSEUM OF LOCAL HISTORY  
(REICHSTÄDTISCHES MUSEUM)**



**HOTEL AM ROSENGARTEN**  
BAD WIMPFEN

Open all year from Tuesday – Sunday 10:00 am  
until 12:00 am and 02:00 pm until 05.00 pm.

## N

### NON-SMOKING ROOMS

All rooms are non-smoking rooms.

## O

### OLD GERMAN CHRISTKINDEL-MARKET

Occurs every year on the first, second and third  
weekend of Advent.

### ORNITHOLOGICAL STATION

Castle Guttenberg  
Burgstr. 1, 74855 Haßmersheim

Bird-Flight-Show between March and October  
daily at 11:00 am and at 03:00 pm.

### OUTSIDE LINE

Press "0" on your Phone and then dial the  
number.

## P

### PARKING

The basement garage is available for € 8,50 per  
day. Please let the front desk know and tell them  
the parking number.

**Please do not leave any valuables in your  
car as this will be at your own risk.**

### PETROL STATION

The nearest petrol station is 1,7 km from the  
hotel.

### PETS

Your pet is also welcome at our hotel by prior  
arrangement. (€ 10,00 per day).

### PHARMACY

Staufer-Apotheke, Rappenauer Strasse 18,  
74206 Bad Wimpfen, Phone: 07063 7083

If you require further information on other  
pharmacies and emergency services please  
contact the front desk.

### PHOTOCOPIES

Photocopy service is available at the front desk  
for € 0,30 per copy.

If you need more than 50 copies only € 0,20 per  
copy will be charged.

### PHYSICIANS

#### General Practitioners:

General practice Bad Wimpfen  
Rappenauerstr. 9  
74206 Bad Wimpfen  
Tel: 07063 250

#### Gynaecologist:

Ms. Dr. med. Jenny Hohlweck  
Osterbergstrasse 5, 74206 Bad Wimpfen  
Phone: 07063 7675

#### Otolaryngologist:

Dr. Michael Montag  
Weinbrennerstrasse 1, 74906 Bad Rappenau  
Phone: 07264 9603663

#### Paediatrician:

Mr. Dr. Martin Feuerstein  
Hauptstrasse 13, 74177 Bad Friedrichshall  
Phone: 07136 8309050

#### Orthopaedist:

Mr. Dr. med. Rainer Leipert  
Hauptstrasse 57-59, 74206 Bad Wimpfen  
Phone: 07063 6608

#### **Dentist**

Mr. Manuel Hain  
Zeppelinstrasse 3, 74206 Bad Wimpfen  
Phone: 07063 2679770

### POSTAGE

We can post your letters and post cards for you.  
Please contact the front desk.

### PUBLIC TRANSPORTATION

Please contact the front desk for timetables and  
any other transportation information about  
public transportation.

## R

### RAILWAY CONNECTION

There is a railway station in Bad Wimpfen.  
Please find time-tables and connections at the  
front desk. We can also print your railway  
connection for you.

### RED TOWER



**HOTEL AM ROSENGARTEN**  
BAD WIMPFEN

Open between Easter and the end of October, on every Saturday, Sunday and on holidays from 10:00 am to 05:00 pm.

**RECEPTION**

Our reception is open 24/7. Please dial the internal line **8011** for any questions, requests or suggestions.

**RESTAURANT (Café am Solebad)**

Our restaurant, it's a cosy atmosphere, offers you a menu of Swabian and traditional specialities.

**ROLLAWAY BEDS**

Please contact the front desk if you need a rollaway in your room.

**ROOM CLEANING**

For the sake of the environment, we will only clean your room during your stay if you expressly request it. Please contact the hotel reception on 8011.

**ROOM SERVICE**

Room service is available from 6:00 p.m. to 10:00 a.m. the following day. The service fee is €4.00. To order, Please contact the hotel reception on 8011.

**S**

**SAFE**

Please deposit your valuables in our safe at the front desk. **The hotel is not liable for any valuables left in your room or in your car.**

**SAUNA**

Our wellness facilities are currently closed until further notice.

**SELF CHECK-IN & SELF CHECK-OUT**

There is a terminal for self check-in and self check-out at the reception.

**SEWING KIT**

We offer special sewing service, please contact the front desk.

**SHOESHINE**

You will find our shoeshine machine in the basement opposite the elevator. If you need special cleaning please contact the front desk.

**SHOPPING POSSIBILITIES**

There are various shops in Bad Wimpfen. Our front desk can also assist on any information regarding shopping possibilities, etc.

**SIGHTS**

For information about the surroundings, sights, city maps and further information please contact the front desk.

**SIGHTSEEING**

Discover Bad Wimpfen. The tour starts every Sunday at 02:00 pm at the Rathaus.

Price per person € 8,00 without visitors tax card.

For more information please contact the front desk.

**SMOKING**

All rooms are non-smoking rooms.

For smoking in a room we charge a cleaning fee of € 200,00.

**SNACK MACHINE**

Drinks, sweets and snacks can be found on our Snack machine on the ground floor opposite the lifts in the Hotel am Rosengarten

**STADION RHEIN-NECKAR**

This is the home stadium of TSG 1899 Hoffenheim, near Sinsheim.

**STAMPS**

See "Mail".

**T**

**TAXI**

The front desk will call a taxi for you - just let us know! The taxi toll free number is: 07131 44 444

**TELEFAX**

Our Telefax number: 07063 9918008. If you would like to send a fax, please contact the reception. (€ 0,30 per unit)

**TELEPHONE**

Please dial the following number and then the phone number for

An outside line	<b>0</b>
From one room to another	<b>8+room nr.</b>
To the Guesthouse Fernblick	<b>5+room nr.</b>



**HOTEL AM ROSENGARTEN**  
BAD WIMPFEN

For international calls	<b>0+area code</b>
France	<b>0033-...</b>
Great Britain	<b>0044-...</b>
Italy	<b>0039-...</b>
Canada	<b>0001-...</b>
Netherlands	<b>0031-...</b>
Austria	<b>0043-...</b>
Suisse	<b>0041-...</b>
Spain	<b>0034-...</b>
USA	<b>0001-...</b>

Please dial:

**8011 for the Front Desk**  
**8005 for the Restaurant**

For calls we charge € 0,30 per unit.

**TOILET ARTICLES /  
FORGOT SOMETHING PROGRAM**

Dental care set	€ 2,00
Shaving set	€ 2,00
Ladies set with hygiene articles	€ 1,50
Cotton Swab	€ 1,50
Cotton Pads	€ 1,00
Slipper	€ 3,00
Hair brush	€ 3,00
Hair comb	€ 2,00

All of these are available at the front desk.

**TOURIST INFORMATION**

The Tourist Information Office can be found at the Train Station, Phone: 07063 97 200.

**Towel change**

We are happy to change the towels daily upon request.

**TRAIN STATION**

The train station is 10 minutes to walk from the hotel.

**TRIPS**

Brochures and reservation information are available at the front desk.

**U**

**UMBRELLAS**

Umbrellas are available at reception. If you lose one, we charge a fee of €20.00.

**V**

**VALLEY MARKET (TALMARKT)**

Held in the last week of June

**VISITORS TAX**

If you pay visitors tax, please contact the front desk for the guest-card. With this guest-card you will receive a reduced entrance fee to the brine thermal bath as well as obtaining other discounts in the city.

**VOLTAGE**

Voltage at the hotel is: 220 volt

**W**

**WAKE-UP CALL**

Would you like a wake-up call?

Please contact the front desk.

**WRITING PAPER**

You will find writing paper, a pen and envelopes at the reception.

**Z**

**Last but not Least.....**

The Hotel am Rosengarten Team is delighted to have you staying with us.

If you have any questions that have not been answered here, then please let us know.

We hope you have a relaxing and enjoyable time in our hotel.