



GUESTS - INFORMATION

Dear guest,

We are pleased that you have chosen the Hotel am Rosengarten for your stay and warmly welcome you.

This short guide is intended to inform you about the company's service options and make it easier for you to use the technical equipment.

We hope that you feel comfortable with us and wish you a pleasant stay.

**Your team from
Hotel am Rosengarten**

TV operating instructions

1. Turn on the TV

Use the remote control to switch on the TV. The power button is located in the center at the top of the remote.

2. Select your language

When turning on the TV for the first time, you will be prompted to select a language. Use the arrow keys to navigate and press Ok to confirm.

3. Channel overview

A list of all available TV channels can be found on the next page.

Hotel am Rosengarten
Osterbergstraße 16, 74206 Bad Wimpfen
Tel.: 07063-991 0 Fax: 07063-991 8008
Homepage: www.hotel-rosengarten.net
E-Mail: direktion@hotel-rosengarten.net

TV program

1	Das Erste HD
2	ZDF HD
3	Sat 1
4	RTL Television
5	RTL Zwei
6	Pro Sieben
7	Pro 7 Maxx
8	Vox
9	Kabel eins
10	NITRO
11	RTL Up
12	Sat 1 Gold
13	Tele 5
14	DMAXX
15	Sport 1
16	Eurosport 1 Deutschland
17	Welt
18	ntv
19	3 Sat HD
20	BR Fernsehen Süd HD
21	MDR S-Anhalt HD
22	NDR FS NDS HD
23	SWR RP HD
24	WDR HD Köln
25	ZDF Info HD
26	TLC
27	N24 Doku
28	KIKA HD
29	Disney Channel
30	France 24 (in English)
31	France 24 (en Francais)
32	hr.fernsehen HD
33	rbb Berlin HD
34	SR Fernsehen HD
35	SWR BW HD
36	rbb Brandenburg HD
37	tagesschau 24 HD
38	ONE HD
39	ARD Alpha HD



HOTEL AM ROSENGARTEN

BAD WIMPFEN

40	Phoenix HD
41	ZDF Neo HD
42	arte HD
43	Sixx
44	Vox Up
45	Kabel Eins Doku
46	1-2-3 tv
47	a.tv HD
48	ANIXE +
49	Baden TV
50	CGNT Documentary
51	CGNT Francais
52	CGNT HD
53	Comedy Central
54	Daystar Espanol
55	DMF
56	Euronews Germany
57	EWTN katholisches TV
58	Franken Plus HD
59	Genius Trend
60	HSE Extra
61	HSE HD
62	HSE Trend HD
63	mein TV Shop
64	MTV
65	münchen.tv HD
66	Niederbayern TV HD
67	OTVA HD
68	QVC
69	Radio Bremen HD
70	Regio TV
71	Sonnenklar TV
72	Spirit TV
73	Super RTL
74	Telesur English
75	TRT World HD
76	tv.ingolstadt HD
77	TV5 Monde Europe HD
78	TVGA Europe HD

Hotel am Rosengarten
Osterbergstraße 16, 74206 Bad Wimpfen
Tel.: 07063-991 0 Fax: 07063-991 8008
Homepage: www.hotel-rosengarten.net
E-Mail: direktion@hotel-rosengarten.net

GUEST INFORMATION FROM A TO Z

A

ACTIVITIES

Bad Wimpfen offers a wide range of activities for you. Please contact the front desk for further information.

ACCESSIBLE ROOMS

Our hotel also offers accessible rooms. Please contact the front desk for further information.

ADAPTER

If you need a international power adapter, please contact the front desk.

AIRPORT

Please contact the front desk for any questions concerning airports, shuttle service or public transportation.

Airport Frankfurt
Airport Stuttgart

Phone: 0180 63724636
Phone: 0711 9480

B

BANK

The following banks have an office here at Bad Wimpfen:

**Kreissparkasse Heilbronn,
Filiale Bad Wimpfen**
Hauptstr. 95 Phone: 0800 1620500

VR-Bank Heilbronn Schwäbisch Hall eG
Hauptstr. 75-79, Phone: 07131 6340

BATHROBES

We are pleased to offer you a bathrobe during your stay. We charge a fee of € 4,00.

BATHROOM STOOL

A bathroom stool is available upon request. Please contact reception.

BATTERY FOR E-BIKE

Please do not charge the battery in your hotel room. Information about our battery charging station can be obtained from the reception staff.

BEDDING CHANGE

We change the bed linen daily on request.

BEVERAGES

Cold drinks can be bought at our drink vending machine opposite the Solebad and opposite the elevator on the ground floor.

BLANKETS

Should you require an extra blanket or pillow, please contact the front desk.

BLUE TOWER

The Blue Tower is the town's landmark. It's open all year from 10:00 am – 6:00 pm.

BOWLING

Situated on site. Please make reservations at the front desk.

Price: € 1,00 for 20 minutes

BREAKFAST

Breakfast is served in the breakfast-restaurant from:

Monday - Saturday: 06:30 am - 10:00 am
Sunday/Public holidays: 07:00 am - 11:00 am

BREAKFAST MENU

To have breakfast in your room, just call the front desk. Additional Charge € 8,00.

BRINE BATH / SOLEBAD

Monday:	closed
Tuesday - Saturday:	07:00 am - 09:00 pm
Sunday:	08:00 am - 05:00 pm
Bank holiday:	08:00 am - 05:00 pm

BUS

The bus stop is located approx. 50 m from the hotel. Please contact the front desk for time schedules.

C

CAR AND TECHNICAL MUSEUM

At Sinsheim is located about 22 kilometres from Bad Wimpfen.

CAR RENTAL

FORGOT SOMETHING

Please contact the front desk.

G

GALLERY OF THE CITY IN OLD HOSPITAL

Open daily between Easter to the end of October from 10:00 am to 12:00 am and from 02:00 pm to 05:00 pm. Please contact the front desk for further details.

GUILD MARKET

This is held on the last weekend in August

H

HAIRDRESSER

There are several hairdressers in the town. Please contact the front desk for further information.

Homepage

Visit our homepage:
www.hotel-rosengarten.net

HOSPITALS

Vulpiusklinik

Vulpiusstraße 29, 74924 Bad Rappenau
Phone: 07264 600

Kreiskrankenhaus am Plattenwald

Am Plattenwald 1, 74177 Bad Friedrichshall
Phone: 07136 280

I

INTERNET

We provide internet free of charge in your hotel room, at our internet terminal (including print service) at the ground floor and at all of the public areas. For your access code please contact the front desk.

IRONING SERVICE

Please contact the front desk.

J

JAGSTHAUSEN

Open air-program is available at the front desk.

L

LAUNDRY / CLOTHES

You will find a laundry bag for your clothes in the wardrobe.

Please leave your laundry bag at the front desk before 08:30 am. Your laundry will be returned to you at the same day until 04:00 pm.

For chemical/dry cleaning it normally takes 2 days.

If you like to have daily laundry change please ask the front desk.

Saturdays and Sundays is no cleaning service.

LEISURE ACTIVITIES

Please contact the front desk for any information or brochures of the nearby leisure activities.

LOST AND FOUND

All lost or found items are stored and registered. Please contact the front desk if you have lost or found anything.

LUGGAGE

Our luggage storage facility is located near the front desk.

M

MAIL

You can leave your post at the front desk. We will post it for you.

MAINTENANCE

Should a technical problem occur in your room, please contact the front desk.

MESSAGES

Messages will be kept for you at our front desk.

MINIGOLF

Open from March until October.

Phone: 07063 7876.

This is found near the bus parking area in the main street (direction Biberach).

Please ask at the front desk for further details.

MUSEUM OF LOCAL HISTORY (REICHSSÄDTISCHES MUSEUM)

Open all year from Tuesday – Sunday 10:00 am until 12:00 am and 02:00 pm until 05.00 pm.

N

NON-SMOKING ROOMS

All rooms are non-smoking rooms.

O

OLD GERMAN CHRISTKINDEL-MARKET

Occurs every year on the first, second and third weekend of Advent.

ORNITHOLOGICAL STATION

Castle Guttenberg
Burgstr. 1, 74855 Haßmersheim

Bird-Flight-Show between March and October daily at 11:00 am and at 03:00 pm.

OUTSIDE LINE

Press "0" on your Phone and then dial the number.

P

PARKING

The basement garage is available for € 8,50 per day. Please let the front desk know and tell them the parking number.

Please do not leave any valuables in your car as this will be at your own risk.

PETROL STATION

The nearest petrol station is 1,7 km from the hotel.

PETS

Your pet is also welcome at our hotel by prior arrangement. (€ 10,00 per day).

PHARMACY

Staufer-Apotheke, Rappenauer Strasse 18, 74206 Bad Wimpfen, Phone: 07063 7083

If you require further information on other pharmacies and emergency services please contact the front desk.

PHOTOCOPIES

Photocopy service is available at the front desk for € 0,30 per copy.

If you need more than 50 copies only € 0,20 per copy will be charged.

PHYSICIANS

General Practitioners:

General practice Bad Wimpfen
Rappenauerstr. 9
74206 Bad Wimpfen
Tel: 07063 250

Gynaecologist:

Ms. Dr. med. Jenny Hohlweck
Osterbergstrasse 5, 74206 Bad Wimpfen
Phone: 07063 7675

Otolaryngologist:

Dr. Michael Montag
Weinbrennerstrasse 1, 74906 Bad Rappenau
Phone: 07264 9603663

Paediatrician:

Mr. Dr. Martin Feuerstein
Hauptstrasse 13, 74177 Bad Friedrichshall
Phone: 07136 8309050

Orthopaedist:

Mr. Dr. med. Rainer Leipert
Hauptstrasse 57-59, 74206 Bad Wimpfen
Phone: 07063 6608

Dentist

Mr. Manuel Hain
Zeppelinstrasse 3, 74206 Bad Wimpfen
Phone: 07063 2679770

POSTAGE

We can post your letters and post cards for you. Please contact the front desk.

PUBLIC TRANSPORTATION

Please contact the front desk for timetables and any other transportation information about public transportation.

R

RAILWAY CONNECTION

There is a railway station in Bad Wimpfen. Please find time-tables and connections at the front desk. We can also print your railway connection for you.

RED TOWER

Hotel am Rosengarten
Osterbergstraße 16, 74206 Bad Wimpfen
Tel.: 07063-991 0 Fax: 07063-991 8008
Homepage: www.hotel-rosengarten.net
E-Mail: direktion@hotel-rosengarten.net

Open between Easter and the end of October, on every Saturday, Sunday and on holidays from 10:00 am to 05:00 pm.

RECEPTION

Our reception is open 24/7. Please dial the internal line **8011** for any questions, requests or suggestions.

RESTAURANT (Café am Solebad)

Our restaurant, it's a cosy atmosphere, offers you a menu of Swabian and traditional specialities.

ROLLAWAY BEDS

Please contact the front desk if you need a rollaway in your room.

ROOM CLEANING

For the sake of the environment, we will only clean your room during your stay if you expressly request it. Please contact the hotel reception on 8011.

ROOM SERVICE

Room service is available from 6:00 p.m. to 10:00 a.m. the following day. The service fee is €4.00. To order, Please contact the hotel reception on 8011.

S

SAFE

Please deposit your valuables in our safe at the front desk. **The hotel is not liable for any valuables left in your room or in your car.**

SAUNA

Our wellness facilities are currently closed until further notice.

SELF CHECK-IN & SELF CHECK-OUT

There is a terminal for self check-in and self check-out at the reception.

SEWING KIT

We offer special sewing service, please contact the front desk.

SHOESHINE

You will find our shoeshine machine in the basement opposite the elevator. If you need special cleaning please contact the front desk.

SHOPPING POSSIBILITIES

There are various shops in Bad Wimpfen. Our front desk can also assist on any information regarding shopping possibilities, etc.

SIGHTS

For information about the surroundings, sights, city maps and further information please contact the front desk.

SIGHTSEEING

Discover Bad Wimpfen. The tour starts every Sunday at 02:00 pm at the Rathaus.

Price per person € 8,00 without visitors tax card.

For more information please contact the front desk.

SMOKING

All rooms are non-smoking rooms.

For smoking in a room we charge a cleaning fee of € 200,00.

SNACK MACHINE

Drinks, sweets and snacks can be found on our Snack machine on the ground floor opposite the lifts in the Hotel am Rosengarten

STADION RHEIN-NECKAR

This is the home stadium of TSG 1899 Hoffenheim, near Sinsheim.

STAMPS

See "Mail".

T

TAXI

The front desk will call a taxi for you - just let us know! The taxi toll free number is: 07131 44 444

TELEFAX

Our Telefax number: 07063 9918008. If you would like to send a fax, please contact the reception. (€ 0,30 per unit)

TELEPHONE

Please dial the following number and then the phone number for

An outside line	0
From one room to another	8+room nr.
To the Guesthouse Fernblick	5+room nr.

For international calls	0+area code
France	0033...
Great Britain	0044...
Italy	0039...
Canada	0001...
Netherlands	0031...
Austria	0043...
Suisse	0041...
Spain	0034...
USA	0001...

Please dial:

8011 for the Front Desk
8005 for the Restaurant

For calls we charge € 0,30 per unit.

**TOILET ARTICLES /
FORGOT SOMETHING PROGRAM**

Dental care set	€ 2,00
Shaving set	€ 2,00
Ladies set with hygiene articles	€ 1,50
Cotton Swab	€ 1,50
Cotton Pads	€ 1,00
Slipper	€ 3,00
Hair brush	€ 3,00
Hair comb	€ 2,00

All of these are available at the front desk.

TOURIST INFORMATION

The Tourist Information Office can be found at the Train Station, Phone: 07063 97 200.

Towel change

We are happy to change the towels daily upon request.

TRAIN STATION

The train station is 10 minutes to walk from the hotel.

TRIPS

Brochures and reservation information are available at the front desk.

U

UMBRELLAS

Umbrellas are available at reception. If you lose one, we charge a fee of €20.00.

V

VALLEY MARKET (TALMARKT)

Held in the last week of June

VISITORS TAX

If you pay visitors tax, please contact the front desk for the guest-card. With this guest-card you will receive a reduced entrance fee to the brine thermal bath as well as obtaining other discounts in the city.

VOLTAGE

Voltage at the hotel is: 220 volt

W

WAKE-UP CALL

Would you like a wake-up call?

Please contact the front desk.

WRITING PAPER

You will find writing paper, a pen and envelopes at the reception.

Z

Last but not Least.....

The Hotel am Rosengarten Team is delighted to have you staying with us.

If you have any questions that have not been answered here, then please let us know.

We hope you have a relaxing and enjoyable time in our hotel.